Suggested New Patient Workflow

**Receptionist Intake**
- New Patient: Calls for appointment for treatment of chronic pain
  - Patient instructed to obtain medical records/permission to speak to previous clinician
  - Currently on opioids?
    - NO → Schedule appointment with Case Manager
    - YES → First Visit

**Care Manager Assessment and Monitoring**
- Check PDMP
  - Evidence of Misuse or Diversion?
    - YES → Review with Clinician
    - NO → Patient meets with Case Manager
      - Orient Patient
      - Obtain histories
      - Risk assess
      - Clinician writes opioid Rx
        - Clinician signs Rx
          - Rx recorded in registry
          - Next refill date noted

**Clinician Diagnosis & Treatment**
- Patient meets with Clinician
  - Can patient be safely and effectively treated/managed for chronic pain?
    - NO → Patient referred to another provider
    - YES → Case reviewed with TEAM

**TEAM Treatment Planning and Coordination**